



Mobilescape for Hospitals

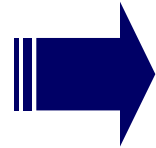


Hospital Payment Collection

- Issues:
 - Patients are paying an increasing portion of healthcare costs
 - Hospitals need to improve patient co-pay collection in areas such as ER, lab, room check out, etc.
 - Processes to collect payment with a credit card are inefficient due to processing terminal located in different areas

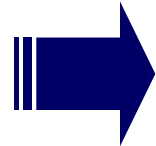
Mobilescape Value

Increases Revenue



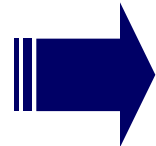
- Collect more patient co-pays in a timely fashion

Reduces Risks



- Reduce need to collect cash
- Minimizing follow-up on patient payments saves on administrative costs

Improves Operational Efficiency



- Eliminate paper storage – receipts and statements
- Simplify charge back management

Case Study

Customer Situation

- **Very large hospital system in Houston, TX**
- **Needed to collect average co-pay of \$115**

Problem

- Missing opportunity to collect payment at the time of patient admission or discharge
- Valuable staff time lost, credit card charges taking several minutes to process due to POS equipment being located elsewhere in hospital

Solution

- Deployed Mobilescape 3000 out-of-the-box

Results

- Collection rates improved dramatically
- Follow-up administrative requirements diminished measurably