

Feature Bulletin – November 2007

The following changes/improvements have been made as part of the November 2007 release (version 377)

- Addition of the Sale Confirmation screen (Figure 1). When the Confirm Sales feature is selected, the merchant will need to confirm a credit card transaction by selecting **Yes** before the sale is authorized. If the merchant selects **No**, they will be redirected back to the Enter Amount screen.
- Addition of # of Dial Attempts feature. The merchant now has the ability to adjust the number of times (1, 2 or 3) the terminal's modem will attempt to establish a connection when authorizing a sale. The lower the dial attempt number, the less time will be spent waiting for a transaction to be completed before giving the option of placing the transaction in pending.
- The terminal reset issue has been resolved. The terminal should no longer reset after a credit card signature is captured.
- The Modem Status feature was moved from the About screen to the Advanced screen. If checked, the current status of the modem will always be displayed on the main menu. If left unchecked, the status of the modem will not be displayed.

Sample screen shots of the Sale Confirmation screen and where it will appear during a credit card transaction.

Note: If the tip function is enabled on the terminal, the Sales Confirmation screen will not be displayed.

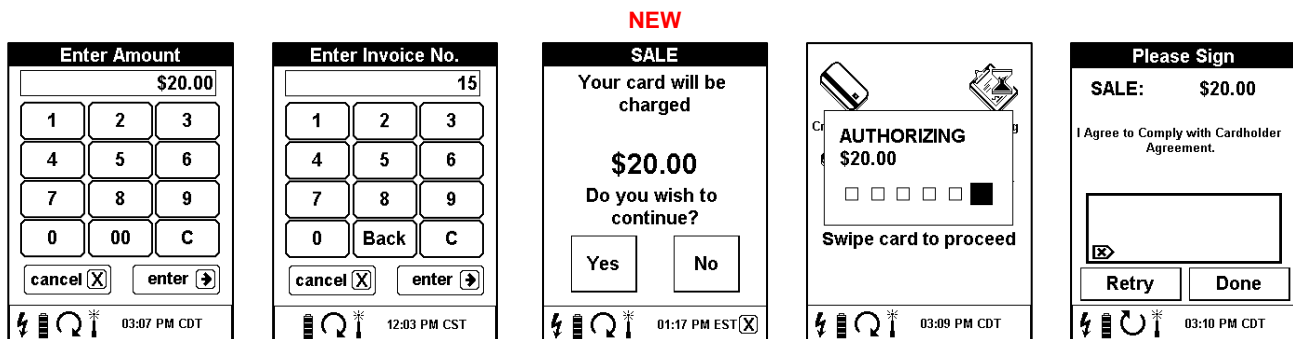


Figure 1

How to enable the Sales Confirmation screen and adjust the number of dial attempts made by the terminal

Step 1: Update the software version on the terminal to version 377

- See document titled “Updating the software version on your Mobilescape” for complete step-by-step instructions

Step 2: Enabling the new features

Once the software version has been updated and the terminal is on and displaying the main menu, the following steps should be completed.

1. Select the **Tools** icon found on the main menu (Figure 2).
2. Select the **Advanced** icon (Figure 3).
3. On the Advanced screen, select the check box next to **Confirm Sales** (Figure 4). By doing this you are enabling the Sales Confirmation screen.
4. Also on the Advanced screen, you can adjust the number of dial attempts that the terminal's modem will make when attempting to establish a connection. Tap the up or down arrows found on the screen to adjust the number of attempts to 1, 2 or 3 (Figure 4).
5. Select the **x** box found in the lower right-hand corner of the Advanced screen (Figure 4).
6. Select the **Back** icon to return to the main menu (Figure 5).
7. Select the **Sleep** icon to save the changes you have made to the terminal's setup (Figure 6).
Note: If the terminal is not put to sleep at this time, you will erase the setup changes that were just made the next time that the terminal is reset.
8. Power on the Mobilescape and begin processing transactions.

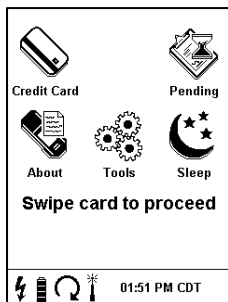


Figure 2

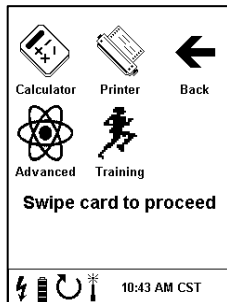


Figure 3

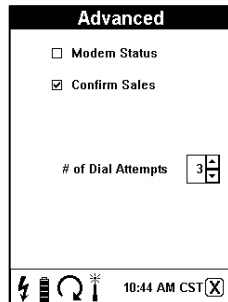


Figure 4

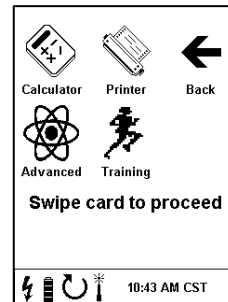


Figure 5

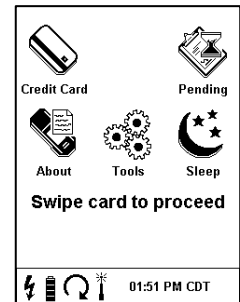


Figure 6