

Check Calibration Instructions

Follow the below steps to calibrate the Mobilescape 5000. Please contact the Mobilescape Helpline at 1-866-414-5600 for assistance.

1. Fold the black and white calibration card found below on the dotted line.
2. Press and hold the gray power button to enable the maintenance screen.
3. Select the **Check** icon.
4. Select the **Calibrate** icon.
5. Insert the white side of the calibration card in the check/credit card reader slot. Select **OK** and follow the prompts.

Note: Do not remove the calibration card until prompted.

6. Once the terminal has been calibrated, the screen will display *Calibration Successful*. Select **OK**.
7. Insert the white side of the calibration card into the reader slot again and select **Scan**.

Note: Do not remove the calibration card until the terminal beeps.

8. Remove the calibration card from the slot and then scan a check.

Note: Once the check has been recognized by the terminal, the check's information will be displayed at the bottom of the screen.

9. Select the **X** icon in the lower right-hand corner to return to the main menu.
10. Select the **Sleep** icon and wait for the green light to turn off to save your calibration changes.

Note: For optimal use it is recommended that you calibrate your Mobilescape 5000 every 2-3 months.

Mobilescape Calibration Card (fold on the dotted line)

